



# Guernsey 2023 Final Report

Guernsey



NatWest International  
Island Games XIX

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# Introduction

On behalf of the Organising Committee, we extend our heartfelt appreciation to all Member Islands for their participation in the Guernsey 2023 NatWest International Island Games. We wish to express our sincere gratitude from the very beginning for the invaluable support and assistance provided by you and your teams to our Organising Committee. Hosting these Games for the third time in their history is a source of immense pride for us.

What sets the Island Games apart, making them truly exceptional? There are many reasons. They have earned the reputation of being the 'friendly Games' because they go beyond elite competition. These Games remind us that sports are about more than just winning; they encapsulate the joy of sportsmanship. Thousands of individuals are afforded the opportunity to explore new Islands, embrace diverse cultures, and establish enduring friendships



Jacksons

PRAXIS



utmost



# Sponsors

Without our Sponsors and partners we simply could not have held an event of this scale.

NatWest International was the headline sponsor of the Game inclusive of naming right.

10 Sponsors were procured locally who all contributed the same amount, this amount was then match funded by the States of Guernsey.

A Technology Partner Sure were procured following a tender process and they were awarded main Sponsor recognition in view of the value of the contribution they were making towards the event.

A Logistics Partner was also procured due to the sheer scale of the process of booking teams, filling in documentation and moving large groups of competitors with their bespoke equipment. In addition to all furniture, fittings and equipment that was freighted in to deliver the Games.

It should also be noted that numerous organisations and individuals provided equipment and expertise as a Value in Kind donation.

# The Guernsey 2023 Games Experience

In July 2023, Guernsey hosted the 19th Island Games, believed to be the largest multisport event ever to be held in Guernsey. Featuring thousands of worldclass athletes from 24 Member Islands to compete in 14 sports across 25 Venues.

From the moment a crowd of over 10,000 lined the parade route of the Opening Ceremony, until the Competitors marched in by Sport at the Closing Ceremony, the whole of Guernsey was captivated by the event.

But one of the standout features of the Guernsey 2023 Island Games was the warm hospitality and the strong sense of community displayed by the local Guernsey residents. They opened their arms and their hearts to welcome visitors and competitors, creating an amazing atmosphere through the Island.

The Guernsey 2023 Island Games showcased not only the sporting talent of the participants but also the incredible spirit of volunteerism. The dedication and hard work of the 1300 volunteer Games Makers were a testament to the power of people coming together for a common purpose. Their contributions made the event memorable, and their legacy will undoubtedly inspire future generations of volunteers and event organisers.

The Games Makers contributed a wide range of skills and expertise. From event management and logistics to medical support and hospitality, these individuals brought their unique talents to ensure every aspect of the Games ran smoothly. They were motivated by a love for sports and a desire to make the Games a success. This passion was evident in their tireless efforts, long hours, and unwavering commitment.

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# Organising Committee

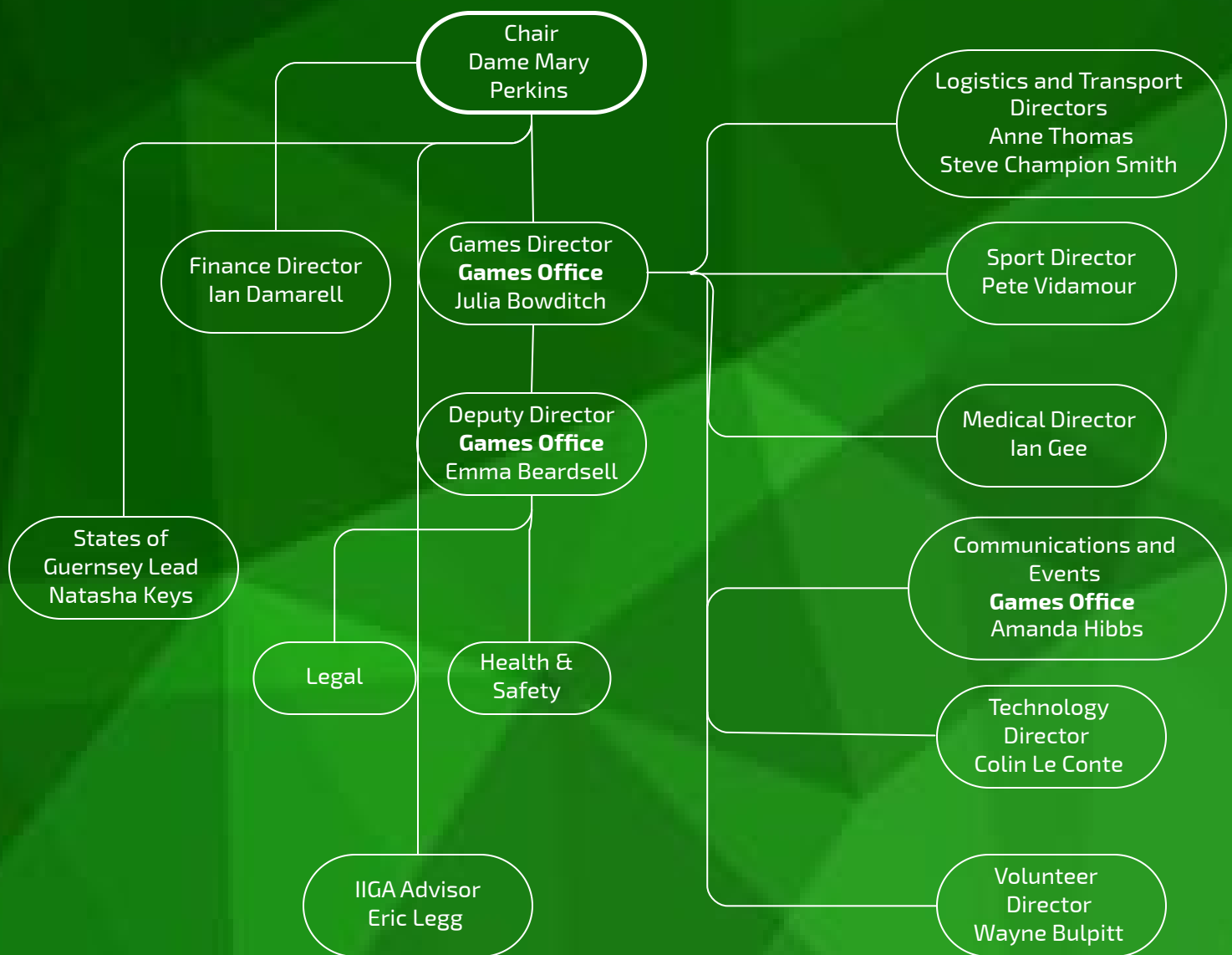
The Organising Committee of the Guernsey 2023 NatWest International Island Games was put together by the Chair Dame Mary Perkins, in collaboration with the Guernsey Island Games Association and our IIGA Lead Eric Legg.

7 Directorate leads were recruited all reporting into the Games Office.

2 full time staff were recruited, the Games Director and Deputy with the Communications and Events Director working part time moving to full time in March 2023.

Legal and Health and Safety leads also reported into the Games Office.

# Organising Committee



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# Games Office

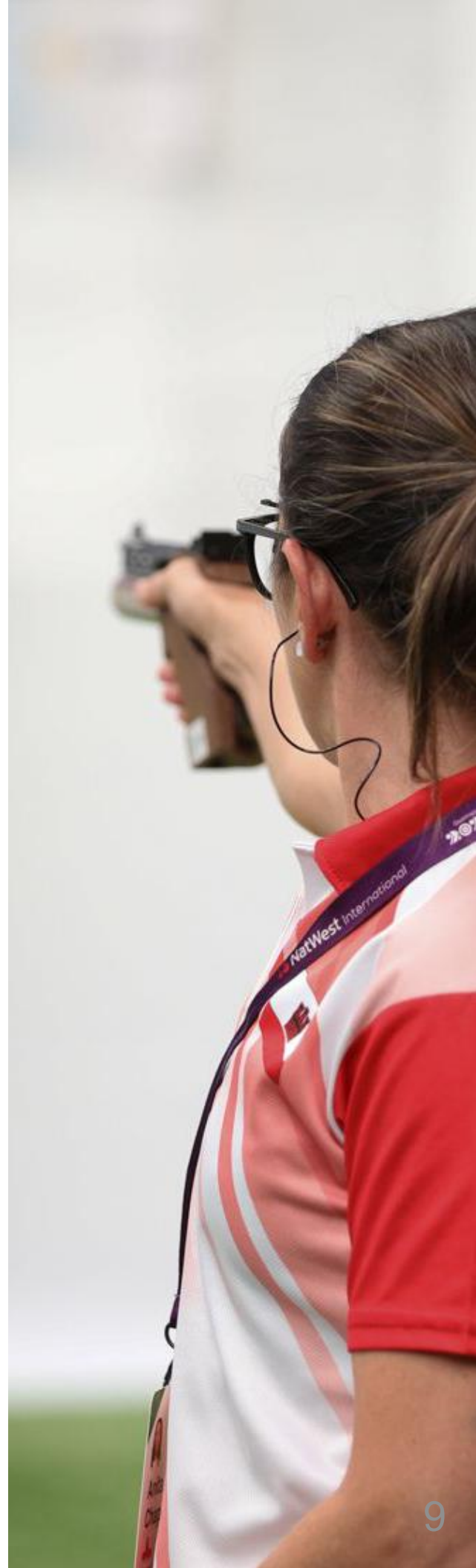
The first role of the Games Office was to put together a project plan allocating the tasks across all the Games Directorates.

Time lines and contingencies were built into the project, including all the key reporting dates provided by the IIGA .

This task list amounted to over 1000 individual lines but once allocated across the directorate, and into a quarterly timetable it was much more manageable.

## Reporting

Initially all the Directorates reported back quarterly, but as we moved closer to the Games, we held a weekly 30 minutes Teams meeting to ensure everyone was reporting back any Risks and Issues.



# Risk and Issues

Risks and Issues were also reported regularly.

Brexit had a large impact regarding the importation of goods and services onto the island. It also impacted the importation of weapons onto the island, with several islands shooters having to change their route onto the Island.

Accommodation and Transport on Island were a key concern, with numbers fluctuating.

Whilst an outbreak of the Noro Virus was recorded as a risk, we did not anticipate a global pandemic.

Risk #	Risk Title	Estimated Likelihood	Estimated Impact
1	Sponsors Change Logo	High	Low
2	Brexit	Medium	High
3	Not enough Accommodation Providers	Medium	Medium
4	Not enough Coaches /Buses on Island	Medium	Low
5	Travel links to Islands	Medium	Medium
6	Island No Show	Low	High
7	Adverse Weather Conditions	Medium	High
8	Police	High	Medium
9	Death/serious injury involving repatriation	Medium	Medium
10	Current Threat level in the UK raises to Critical (currently severe)	Medium	Medium
11	Severe Transportation delays due to International incident (i.e. Icelandic volcano)	Low	High
12	Noro Virus	Medium	High
13	Loss of Key Personnel	Medium	High
14	Havelet Slipway	Medium	High
15	Death of a High Ranking Royal	Low	Medium
16	Terrorist Incident	Low	High

# COVID

## Scenario 1 Games continue in 2021

- ✓ Plans continue as they are
- ✗ Size of Games reduced significantly due to cost / travel restrictions
- ✗ Last minute cancellation of Games due to Government advice & travel restrictions
- ? Uncertainty of numbers could impact on tourist industry in Guernsey - hotels already provisionally booked & cruise ships cancelled for the week of the Games

## Scenario 2 Games moved to 2022

- ✓ Islands can plan towards 2022
- ✓ More time for stabilisation of travel
- ✓ More time to acquire funding / sponsorship
- ✗ Clash with other rescheduled events i.e. Commonwealth Games
- ✗ Impact to future host islands
- ✗ Impact on tourist industry in Guernsey - hotels & cruise ship visits provisionally booked

## Scenario 3 Games moved to 2023

- ✓ Islands can plan towards 2023
- ✓ More time for stabilisation of travel
- ✓ More time to acquire funding / sponsorship
- ✓ Games back on cycle
- ✗ Impact to future host islands

## Scenario 4 Games cancelled

- ✗ Substantial financial loss to Guernsey 2021 dependant on time of cancellation
- ✗ Loss of reputation

The unprecedented challenge presented by the COVID-19 pandemic inevitably affected our planning process and we were analysing the various risks and mitigation processes to implement.

As a result of the COVID-19 outbreak, Guernsey 2021 (as it was) had to undertake a detailed evaluation of all scenarios for the Guernsey 2021 NatWest International Island Games, including proceeding with current scheduling, postponement and cancellation.

Following consultation with all the Member Islands in September 2020 it was confirmed that scenario 3 would be adopted, with the Games being postponed for two years and the new date being 8th-14th July 2023.



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SAVE THE DATE  
**8-14 July 2023**

The Organising Committee would like to take this opportunity to thank the States of Guernsey our sponsors, partners, volunteers, sport coordinators, the Member Islands and especially the future host islands who helped us to navigate throughout these challenging.

In summary, the COVID-19 pandemic had a multifaceted impact on sports events, affecting not only the immediate scheduling and logistics but also the financial, physical, and mental well-being of athletes, as well as the sports industry as a whole. The pandemic has prompted sports organisations to adapt, innovate, and prepare for potential future disruptions.

The Games Office went on sabbatical for a one-year period, resuming operations in February 2022.



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# Accommodation

Prior to COVID, an external supplier was managing the accommodation bookings for the member islands.

However post pandemic, due to the closure of several accommodation providers on island we were left with a shortfall of 700 beds, this meant that we would have to take the accommodation management in house.

Alternatives Proposed:

## **Cruise Ship at anchor**

Discounted due to unreliability of boat transfer, you have to tender in on boats.

## **Small Cruise ship** alongside

Discounted due to berth unavailability during peak Condor schedule

## **Accommodation Barge**

Discounted due to affordability concerns and boat transfer unreliability

## **Fixed Portacabin**

Discounted due to cost

## **Collapsible Portacabin**

Discounted due to cost

## **Tented Village**

Within tender bid options; more suited to "brownfield" site, such as Beau Sejour







## INSPIRING ISLANDERS ATHLETES' VILLAGE

### The Site

- ▲ The tented village will be located on the 2 softball fields of Beau Sejour – the main public sports centre in Guernsey.
- ▲ The whole site will be surrounded by anti-climb HERAS security fencing, providing a secure and safe environment for all. There will be two access points to the site, access will be limited to accredited individuals and their guests.
- ▲ There will be 24-hour security and a manned information point during core hours.
- ▲ Each team will be housed in tents which are closely located next to each other.
- ▲ Beau Sejour is a transport hub for the Games bus route. There will be a dedicated shuttle running back and forth to Footes Lane as well as buses to other venues on the island.
- ▲ It is walking distance to St Peter Port (the main town) where the Opening Ceremony will be held.
- ▲ There will be a full fire and emergency plan – including fire exits and meeting points and the provision of fire equipment
- ▲ A full list of site rules will be published nearer to the event.



# Accomodation

Following negative feedback from the Member Islands, the Tented Village format was dismissed, however this still left us with a shortfall on beds.

## Response

- Member Islands Numbers dropped by approximately 20%
- 300 x Additional inflatable beds and bedding was purchased and accommodation providers were asked , subject to health and safety which rooms could take additional beds.
- Smaller Providers and holiday cottages were sourced
- Sports were asked to host international technical officials

## Outcomes

- Less spectators accommodation available
- Over 40 accommodation providers
- Increased pressure on the Games bus route
- No central Games Hub

## Feedback

Having stopped our agreement with CITG we should have outsourced to either a local company/recruited an accommodation lead . The costs could have been recouped by adding a charge to the room rate., which was the original agreement with CITG.

Do not allow any changes after 30 April unless it is from MI secretary and/or with a medical documentation. As all changes went through the Games Office, this increased the work load at a critical times.

# Entries

**2149**  
**Competitors**

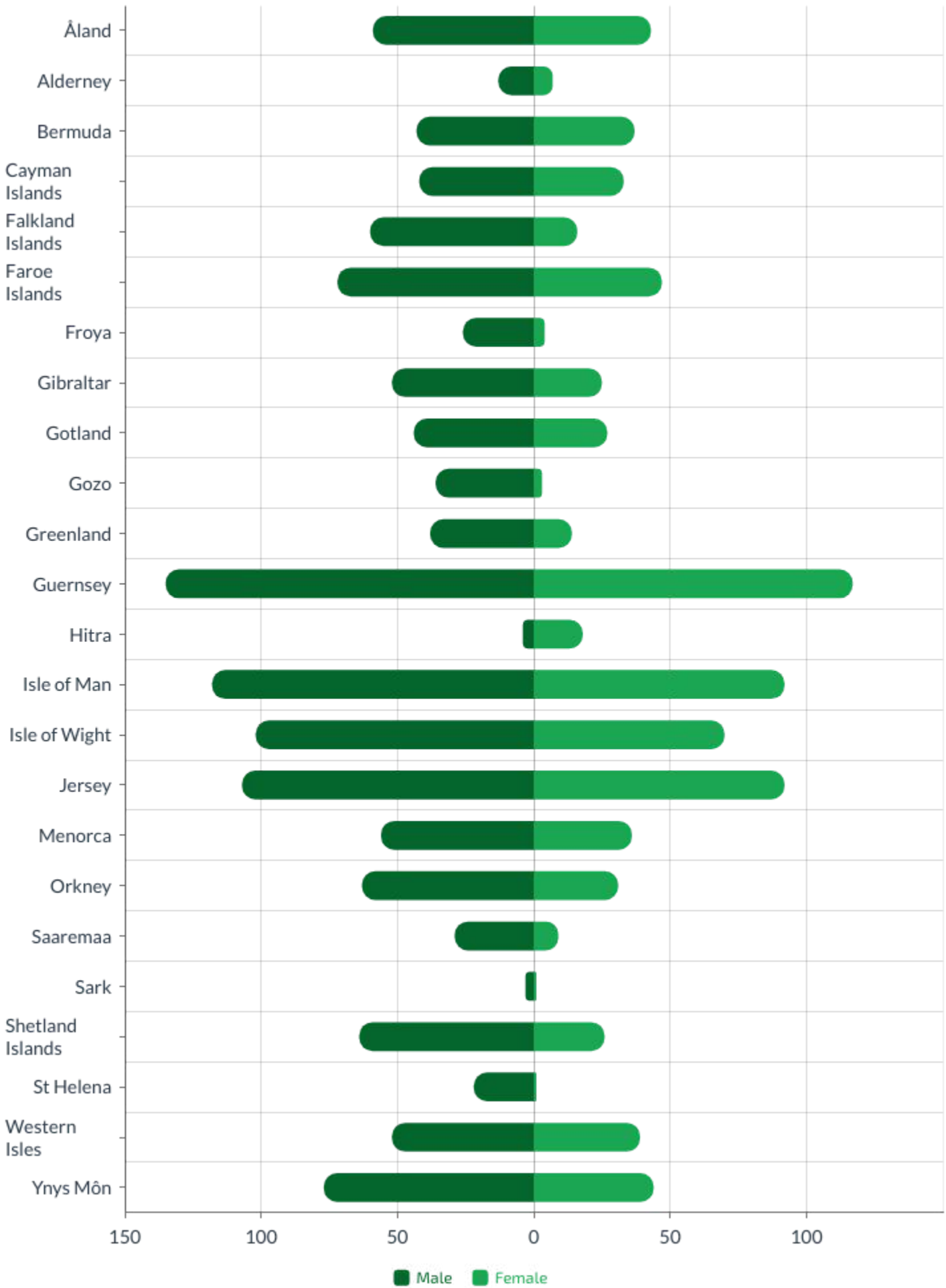
From 24 Member Islands,  
competing in 14 sport

**61% Male**



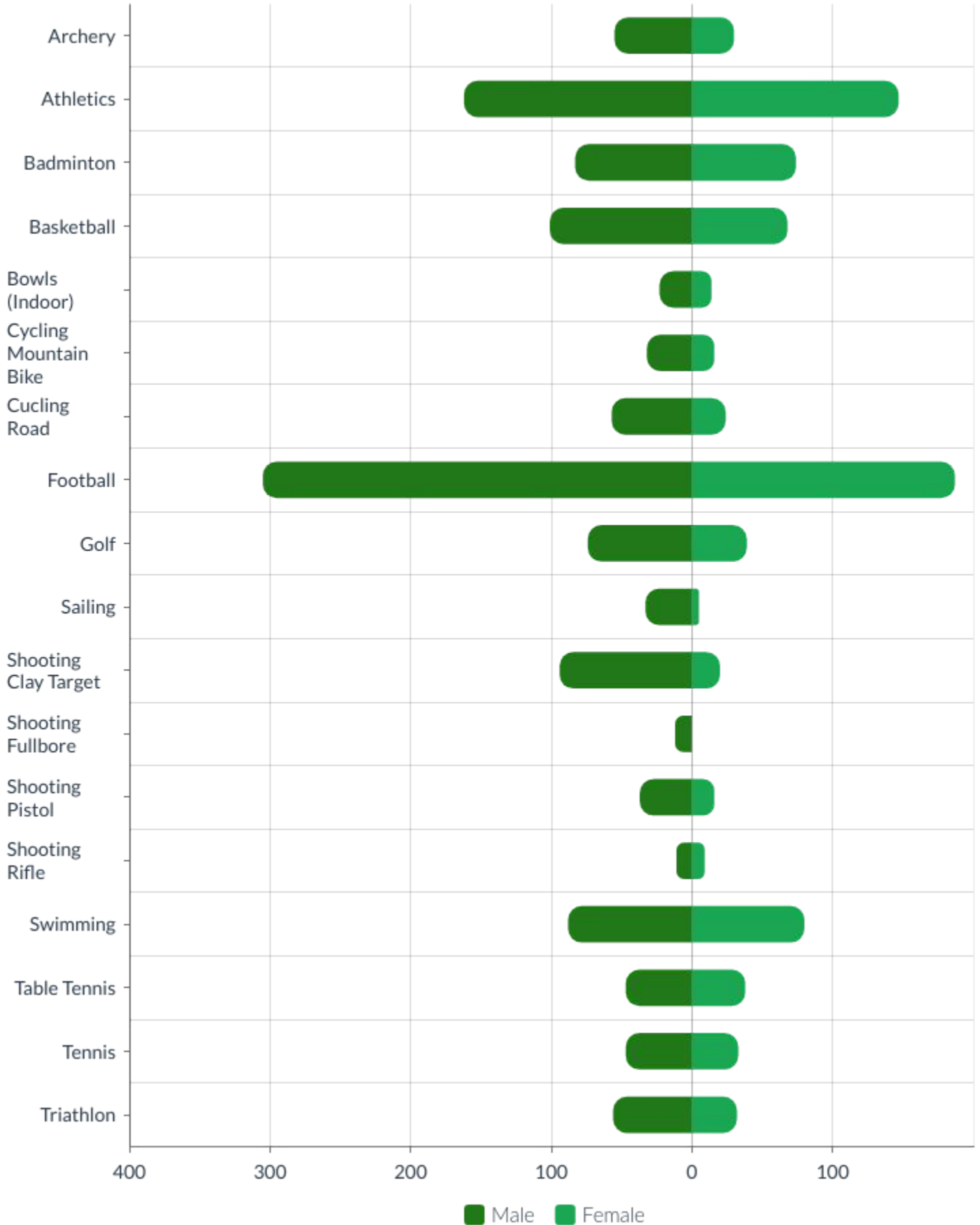
**39% Female**

# Competitor Numbers





## Competitors by Sport



# Sports Team

The Sports Team was led by the Sports Director, who recruited a Sport Management Team SMT, to each look after up to three sports, with each sport then having a designated Sports Coordinator. Over the course of the 5 years in the build up to the Games there was very little change within the Sports Team and we were very lucky to have such a dedicated team of Sports Coordinators.

In retrospect the Sports Director should not of have any sports reporting into him directly.

In order to support the Sports Coordinators in their role, they should recruit a Committee consisting of:

- **Volunteer Lead**
- **Technical Official Lead**
- **Venue Lead**
- **Catering Lead**
- **Medal Ceremonies**
- **Results & Technology**

## SPORTS BYE LAWS CHANGES

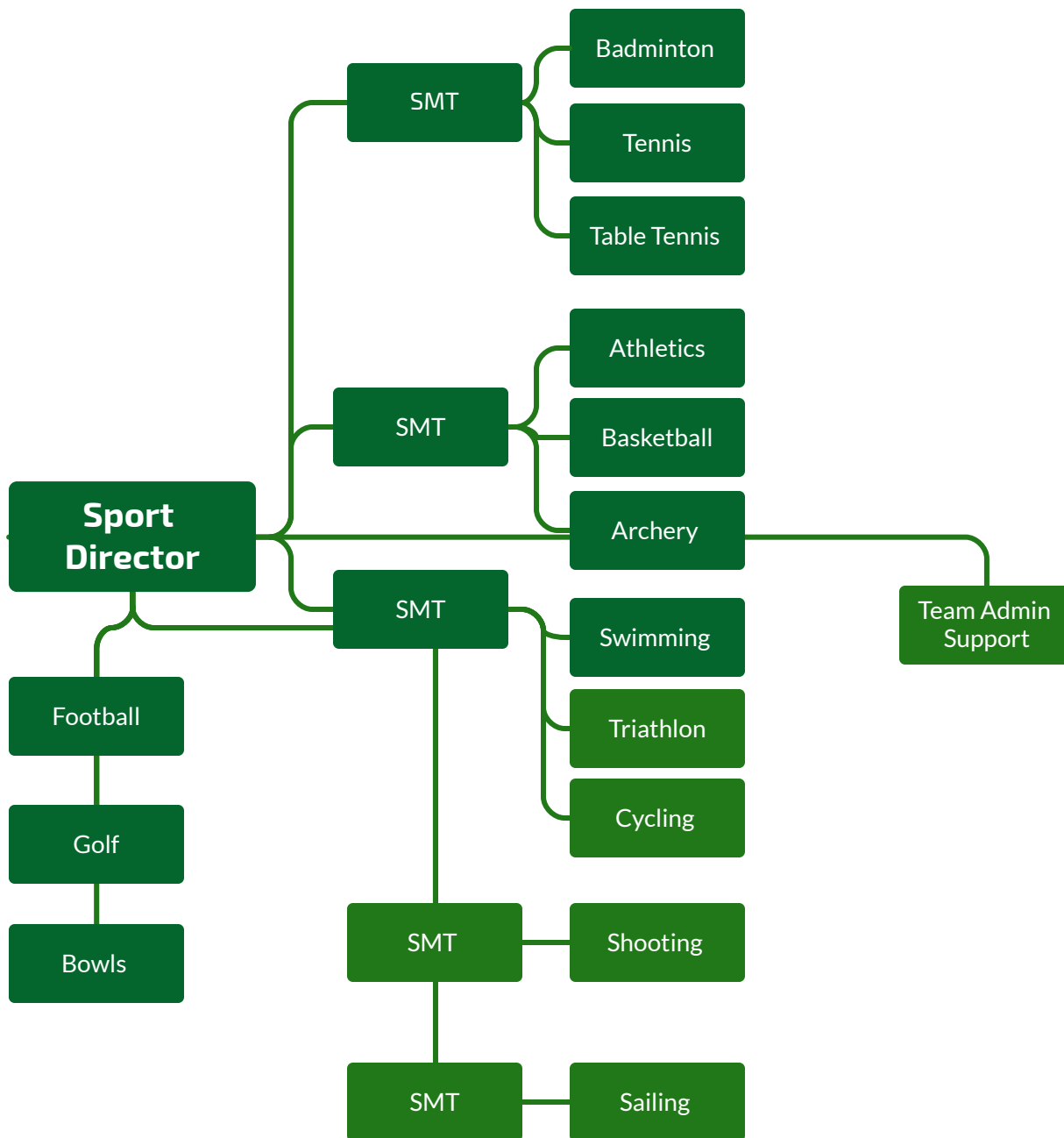
Indoor Bowls - as this event had not been competed in recent Games, some updating of the Bye Laws were undertaken

Sailing – greater flexibility regarding the choice of boats, as this is potentially one of the largest financial commitments, as lasers are not used in Guernsey, we had to hire in boats meaning we were unable to leave a legacy to the sport on Island.

Golf – with only one course used could limit the practise sessions, and include an additional rest day.

Shooting - during the event issues occurred regarding what a mixed event means for each discipline. This should have been rectified at the pre competition meeting.

# Sports Team





# Sports Management Team

Each SMT had regular meetings with their sports, and regular meetings with the Sports Director.

They collated all the sports information and compiled any documentation required, including the checklists.



# Sports Information and Check List

September 2022

Please can you run through the list and provide details. We appreciate you may not have all of the details to hand, but this will help us highlight any areas we need to focus on.

Your name.....

Sport.....

Action	
Guernsey 2023 email account operational and being checked	Yes <input type="checkbox"/> No <input type="checkbox"/> Any access issues, please contact colin@guernsey2023.gg
Games schedule checked	Please check printout provided and indicate any changes
Medal ceremonies put in the Sports Schedule	Please check printout provided and indicate any changes
Name of Welfare Officer (please complete) and evidence of level 2 Safeguarding Training to be provided	Name:
Fire Inspection Report inclusive of licensed capacity for the venue undertaken	Yes <input type="checkbox"/> No <input type="checkbox"/>
Fire Safety Plan in place	Yes <input type="checkbox"/> No <input type="checkbox"/>
Public Liability Insurance in place	Yes <input type="checkbox"/> No <input type="checkbox"/>
Employees Liability Insurance in place	Yes <input type="checkbox"/> No <input type="checkbox"/>
Risk Assessment in place	Yes <input type="checkbox"/> No <input type="checkbox"/>
Food Safety documentation (inclusive of all licences and permits required) in place	Yes <input type="checkbox"/> No <input type="checkbox"/>
Contact made with Sports Technical Committee	Yes <input type="checkbox"/> No <input type="checkbox"/>
Location for help desks located at venue	Athletes & Technical Officials Yes <input type="checkbox"/> No <input type="checkbox"/> Spectators Yes <input type="checkbox"/> No <input type="checkbox"/>
System for booking training venues in place	Yes <input type="checkbox"/> No <input type="checkbox"/>
If you have training venues available, how does it get booked?	Details:
Venue Opening time for competitors clarified	Yes <input type="checkbox"/> No <input type="checkbox"/>
Venue Opening time for spectators clarified	Yes <input type="checkbox"/> No <input type="checkbox"/>
Number of seats at venue	Yes <input type="checkbox"/> No <input type="checkbox"/> Number
Are there seats available for sponsors and schools groups?	Yes <input type="checkbox"/> No <input type="checkbox"/> Number
Catering - approximate numbers	Technical Officials requiring lunch onsite Volunteers requiring lunch Best estimates of spectators per session
Do you have your own onsite Catering?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Do you want to be included in the Island Games Tender?	Yes <input type="checkbox"/> No <input type="checkbox"/>

<p>Competition Manager/ Referee and team - please list names and qualifications (please use additional paper for any further names and details)</p>	<p>Name: Qualifications:</p> <p>Name: Qualifications:</p> <p>Name: Qualifications:</p> <p>Name: Qualifications:</p>
<p>International Technical Officials - please list names, where they are travelling from and number of days in Guernsey (please use additional paper for any further names and details)</p>	<p>Name: Travel details:</p> <p>Name: Travel details:</p> <p>Name: Travel details:</p> <p>Name: Travel details:</p>
<p>Technical Officials Local - names (please use additional paper for any further names and details)</p>	<p>Name: Name: Name: Name:</p>
<p>Volunteers - have you confirmed your volunteer names and numbers with the Volunteer Team?</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/></p>
<p>Do you require any specific volunteers or roles to be recruited (e.g. venue management)</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/> Details</p>
<p>Dates and time for Pre-Competition Meeting (2 delegates from each Island to attend)</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/></p>
<p>Dates and time for Post Competition Meeting (2 delegates from each Island to attend to vote technical committee)</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/></p>
<p>Is there any further Sports Specific Information you need included (e.g. cycling routes, travelling with weapons, storage of kit etc). Note: we will contact you for any specific details</p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/></p>

Thank you for your help. We will contact you to go through any queries.

# Technical Officials

ITO's



Technical Officials were divided into two categories, local and international.

Local Technical Officials were registered as volunteers on the volunteer database, whilst International Technical Officials (ITO's) were registered on Exis, this was to ensure they did not receive all the volunteer training emails.

Some of the Member Islands provided ITO's for sports for which we are incredibly grateful.

Sports were offered a grant to host the ITO's. However the bulk were provided hotel accommodation by the Organising Committee. The cost of travel and accommodation for the ITO's was one of the largest line items in the Sports Budget.

It should be noted that some sports federation require a substantial per diem to be paid to their officials.

# Archery

## Competition

*The event ran generally well with many favourable comments were received from the archers.*

## Lessons Learnt

Don't use a scoring system for the first time. Make sure you have someone who knows the system well

## Competition

*Small issue with the scoring system for the head to head matches, which was corrected on the day with some help from 2 Faroes archers and was improved overnight, by amending the scorecards for subsequent days.*

*Issues with arrows passing through the targets which was corrected by the field party as it occurred by strapping on additional backstops. Minor damage to 2 of the shelters which was temporarily repaired.*

## Legacy from Games

New targets to use for our future record status shoots and potential new members

Unfortunately, we haven't managed to build our new store, so it is difficult to store our new targets under shelter

## Futureproofing Your Sport for Future Games

*If we weren't included in future Games, we still have our annual open international shoot and we would probably compete more at county events in the UK*

## Advice to Future Hosts

Get more volunteers than you think you need

Plan for every sort of weather





# Athletics

## Competition

Was run well and to schedule. A full sports presentation service was set up at Footes Lanes, with a big screen, commentators, and live mixing desk to allow for replays.

Spectators numbers for athletics were some of the highest across all the sports. To that effect there was insufficient spectator catering onsite. The sessions were timed to not fall over any meal periods, but we did not anticipate that the spectators would arrive in some cases two hours before the session in order to get seats.

The half marathon was held off venue as part of the road events and also attracted a large crowd.

## Advice to Future Host Islands

Where possible ensure you can practise with the timing equipment. Do not underestimate the spectator numbers.



# Badminton

## Venue/s Suitability for Event, any Improvements Required to Host Event:

- Car Park re-surfaced
- General refurbishment to facilities e.g., painting and decoration
- Refurbishment of existing umpire chairs
- Court lights changed from existing fluorescent strip lights to LED's.
- Communal showers sub-divided into cubicles
- Ventilation fans fitted in upper halls
- Flag raising pulley system

## Equipment and Infrastructure

Sourced locally or internationally.

Locally

- 2 x De-humidifiers – Rented from Project
- 6 x Television Screens for Electronic Scoring – From Melodonia through OC
- 12 IPADs loaned from States Education
- Spectator chairs loaned from OC and Red Cross
- Tiered Seating - organised through OC
- Mobile PA – organised through OC

Internationally

- As the NIIG Badminton Event operates in accordance with the Laws of Badminton and the Regulations of the Badminton World Federation (BWF). It is recommended that courts mats are used for all events. Court Mats, Posts, A boards and player boxes were provided by Yonex
- Shuttles purchased from Yonex
- Badminton nets purchased from Yonex
- 2 x Stringers, including stringing machines, BAT Sports

## Legacy from Games

Redecorated and enhanced facilities.





# Basketball

9 Men's teams, 6 Women's teams and 32 games in 6 days on the hired teraflex floor laid across the three court Beau-Sejour sports hall had its challenges.

The relaying and taping of the floor at intervals during the week was certainly unexpected but the team took everything in their stride ensuring that the venues were perfect for top class competition. The travelling teams could not have been more complimentary and the buzz and excitement for basketball during the week not only ensured a packed Dome for the Guernsey games but also for the finals where no Guernsey teams were competing! Live streaming was also off the scale with basketball even topping the livestream viewing numbers twice during the week ahead of Athletics and Football!

We had so many compliments from anyone who managed to get a space in the sports hall - fans old and new, school children, media and the competing islands were full of praise for the way in which the event was run, the quality of the basketball and of course the atmosphere!

## Legacy

If Future Stars is any indication, there are a lot of people out there that are keen to be involved – 170+ applications for the new season already, the most ever, is amazing and hopefully the start of something very special.



# Indoor Bowls

## Planning & Event Management

Planning - A sub-committee of the Guernsey Indoor Bowling Association LBG was formed to organise the event, this included the Sports Coordinator. The sub-committee was supplemented by subject experts including bowls media and technology.

Event Management - A tournament director was appointed. The tournament director held overall responsibility for the running of the event and venue. They were supplemented by heads of areas including technology, media, umpires, bar and facilities management.

## Venue/s Suitability for Event, any Improvements Required to Host Event:

The Island Games was used as a catalyst to bring forward maintenance and improvement of the facility.

## Volunteers

- 38 volunteers were used within the premises during the week with a 50/50 split having previously been indoor bowls related. An additional number of volunteers were used to manage the car parking for the site.
- Technical Officials - Seven local technical officials were supplied by the Guernsey Bowls Umpires Association.
- International Technical Officials - Four World Bowls International Umpires were used as International Technical Officials.

## Lessons Learnt

Not to assume that things are being completed if you team is not doing it themselves.

Always best to reduce reliance on third parties such as caterers and medal presentation teams where possible.

A significant amount of learning with regards to livestreaming.

Learnings with regards to running an international indoor bowls tournament.

## Legacy from Games

We have had a number of new members join the indoor bowls club.

The profile of the sport has been raised.

Improvements to the stadium such as spectator seating, livestreaming and PA system.





# Cycling

**Cycling Time Trial** Riders have a 3km descent from race HQ to the start line on the West coast road, riders will then cover a 26 km loop up and down the flat West coast of the island, before climbing back up the 3km hill to the finish line. Riders will start at one-minute intervals.

**Road Race** Mass start event requiring riders to complete multiple laps of a combination of two circuits. The finishing circuit of about 7 km has two testing climbs just before the finish line .

**Road Criteriums** are competed over a number of laps of a town centre course. These races are based on time, not a specific number of laps.

**Mountain Bike Cross Country events** will be contested over an undulating course with a number of technical sections to test the skill of the riders.

**Mountain Bike Criteriums** Delancey Park will provide an exciting race venue for both riders and spectators, with a variety of terrain that will produce an excellent race course.

Due to the complex nature of the Cycling Event a full report is available in the appendix





# Football

## Venue/s Suitability for Event, any Improvements Required to Host Event:

- 5 pitches used – three had seating facilities for spectators.
- Each pitch, and venue, met the requirements as per the Football Rules & ByLaws.

## Appeals

None. One coin toss to decide semi-final place in Women's competition

## Incidents/injuries –

- One match serious injury (Menorca), which resulted in the women's semi-final between Menorca and Western isles being abandoned.
- One match injury (Bermuda) in the Men's 3/4th play-off required an ambulance.
- One training injury (Hitra) which required an ambulance and hospital treatment/operation prior to the tournament starting

## Lessons Learnt

Communication with competing islands and the information gathering process should be brought forward, with stricter deadlines for information to be submitted, in order to enable enhanced planning and the earlier sharing of tournament-based information.

## Legacy from Games

- Volunteer recruitment
- Interest in the female game
- Equipment Bank to support maintenance of local club pitches



# Golf

## Team Structure

- Golf Co-Ordinator
- Golf volunteer co-ordinator
- Technical Chairman
- + 4 committee members
- Volunteers 60

## Lessons Learnt

Each sports co-ordinator is responsible for running their own sport. However as the schedule for each day was only released after the close of competition. This made it difficult for the transport team to schedule pick ups. Potentially a member of the transport team should have been onsite

Legacy from Games

Fly-through of L'ancrese Golf Course posted on Youtube



# Sailing

## Venue/s Suitability for Event

Venue GYC. Entirely suitable. Huge benefit from having permission to locate ILCA dinghy park on road next to Model Yacht Pond. Plenty of space required for teams to rig and prepare boats and enabled traffic-free access to slipway.

## Equipment and Infrastructure

ILCA dinghies sourced brand new and leased from Ovington Boats. Highly recommended for their helpfulness. Support RIBs and committee boat sourced from GYC and local private boat-owners (note that private owners may need to check their insurance cover permits this)

Volunteers - Approx 100

## Officials Feedback

- Event is too expensive to run in current format.
- Event concentrates only on single-handed sailing whereas many sailors are crew and therefore cannot compete.
- Principal Race Officer proposed an alternative format and cost, on the face of it, appeared more reasonable. However, more detailed costings from boat leasing company shows that costs still likely beyond reach of Island Games budget. Work ongoing by Technical Committee.





# Shooting

Shooting was held across 5 different venues:

- **Air** held at **Hougue du Pommier Aztech Centre** - Competitions to be shot on electronic targets under ISSF rules
- **Clay Range** Located at **Portinfer**
- **Clay Sporting** Shooting Range set across headland at **Mont Herault**
- **Fullbore** The **Fort Le Marchant range** is set on the coast looking north and has 5 electronic targets.
- **Pistol** at **Chouet** 25m range, 10 firing points on paper targets (50m events will use scaled down targets on a 25m range)

## Lessons Learnt

Clarity at the outset for the competitions and events offered to the Islands so that there can be no ambiguity as to the events make up of competitors. It should be clearly understood at the time of entry submissions, that in the event of insufficient numbers being entered for male and female competitions, what the resulting events will be. Islands should be clear in their entries as to which events the competitors will be entered into.

The legacy from these Games of electronic targets and the support and investments of the individual clubs to upgrade their ranges, will allow air shooting to positively promote the sport. It has the opportunity to offer facilities to encourage the development of new and existing shooters to a national/international standard.

We have proven that any hall can be converted into an adequate range.



# Swimming

## Venue/s Suitability for Event, any Improvements Required to Host Event:

**Seating for competitors** - All 162 competitors were accommodated poolside in their teams and were provided with bench seating. Although the seating area was a little tight for space, once the competition was underway and the swimmers made their way to other areas, the seating arrangements worked well. To help avoid congestion poolside, swimmers were encouraged to leave large bags in the lockers provided in the Changing Village.

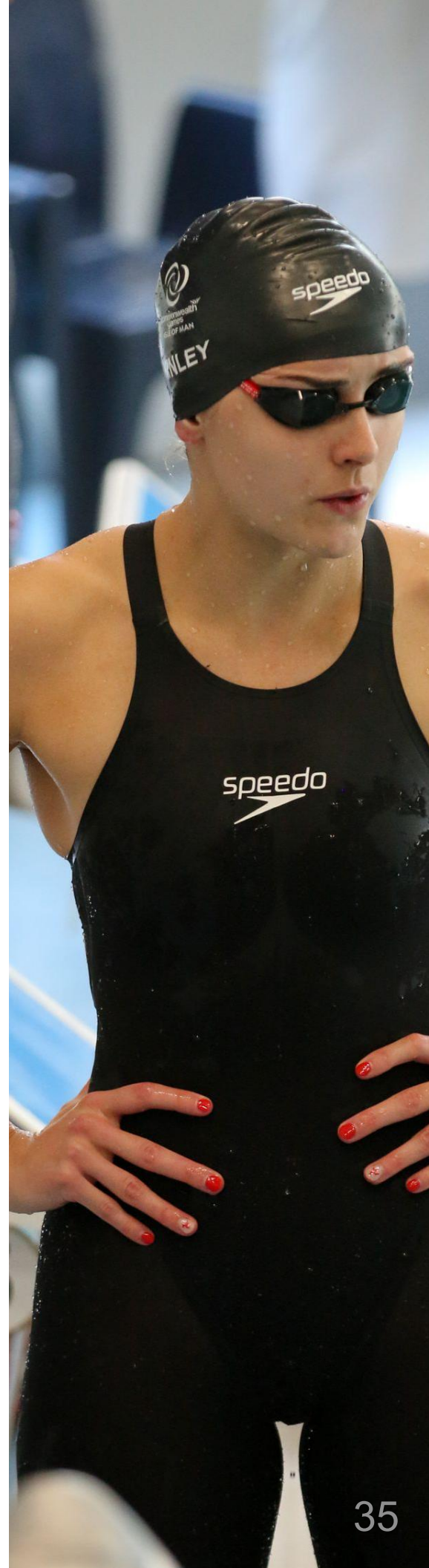
**Seating for Spectators** - to increase the number of seats available for spectators, scaffolding was erected over the far wing of the main pool and provided a comfortable seating area for 210 spectators. Entry to this facility was via the far wing (west) fire door which was manned by volunteers. An area in the raked seating was set aside for parents of visiting team members.

## Lessons Learnt

The incident with the backstroke ledges should not have happened. Backstroke ledges are something new and although all technical officials have received training in how to fit them correctly, they have not had many opportunities to practice. This was an unfortunate incident and going forward, new processes have been implemented - the Meet Referees checked the fitting of the ledges prior to each backstroke event to ensure the correct fitting.

## Legacy from Games

The sport would not have been in a position to fund the purchase of a new electronic timing system, new starting blocks with FINA approved adjustable track start and backstroke ledges etc, had it not been for the financial support of the Organising Committee and their sponsors. This new equipment has brought the facilities at Beau Sejour up to date and will boost future competition by the sport.



# Table Tennis

## Planning & Event Management

In September 2022 an Island Games Committee of 7 experienced members of the GTTA was formed who met regularly to tick the many boxes to ensure a successful event, they also met with Kathy Stuart and Pete Vidamour.

## Event Statistics

- 49 team matches were played on the first, 3 days including the final
- 79 mens singles matches
- 62 ladies singles matches
- 40 mens doubles matches
- 27 womens doubles matches
- 60 mixed doubles matches

## Lessons Learnt

Many lessons were learnt especially with Exis, and hope the development of the site continues.

## Legacy from Games

We now have superb internet, televisions, cameras and new equipment.

## Future Games

No table tennis in Orkney, however the Faroe Islands may hold a tournament if there is enough interest



# Tennis

## Planning & Event Management

*At tennis event level, we had an experienced team that had managed international high-level tennis events in the past, so this was well within our capabilities. We would normally have run such events autonomously.*

## Lessons Learnt

- 1. Appoint a tennis committee to manage the event immediately the island becomes aware their bid is successful.*
- 2. Appoint a referee early in the process and engage umpires.*
- 3. Order equipment early – there have been supply chain problems for tennis equipment.*
- 4. Ensure that venue will have massage/physio facilities.*
- 5. Build and train your own volunteer force.*
- 6. Great on-site catering really helped the well-being of competitors/volunteers.*
- 7. To ensure a positive atmosphere at the event it is worthwhile investing in the mid-week sports party.*
- 8. Need to involve the sports early in consultation on logistics and systems (e.g. Impact App for volunteer management) to ensure these support mechanisms are tailored to the needs of the sports.*

## Legacy from Games

*A brilliant volunteer force has been created that will continue to engage in tennis. Better tennis venue facilities have been created. Involvement of juniors as part of squads and to support the event itself (e.g. as medal-mates or for results input support has engendered wide junior participation/inspiration.*

*Schools' involvement (e.g. as partners of key islands or enabling schools to attend and watch, also crucial to the development of junior interest.*





# Triathlon

## **Venue/s Suitability for Event, any Improvements**

**Required to Host Event:** Individual Event – Road at transition was a bit narrow. Not enough room for spectators. Suggestion: approach residents for use of land for spectators. Team Relay Event – venue perfect.

## **Equipment and Infrastructure**

*99% sourced locally or ordered through local companies if not available on Island.*

**Volunteers** 150

**Technical Officials** 11 (local)

**International Technical Officials** 3

## **Officials Feedback**

*No details, but both events viewed as a success.*

## **Competition**

*Event Statistics*

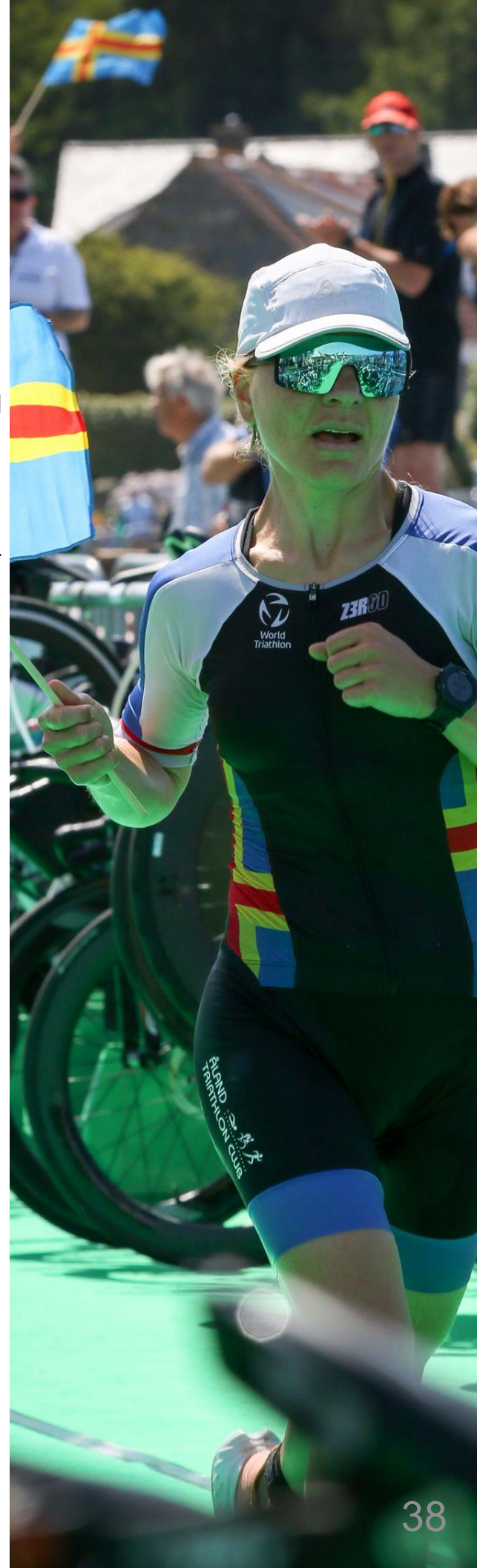
*Appeals - None*

*Incidents/injuries – 2 serious bike crashes (1 broken collar bone and 1 broken neck, 1 minor crash)*

*By-law recommendations were these captured at pre/post Technical Committee Meeting – Options to change race formats depending on circumstances in host Island.*

## **Lessons Learnt**

Longer litter zones, more spectator areas and better spectator control needed.



# Road Events

## **Road Events**

Summary of events, locations and timings (in date order)

**Opening Ceremony** – Sat 8th (1600 to 2100)

**Triathlon** Sun 9th (0800 – 1730 in stages)

**Cycling Time Trial** – Mon 10th (0900 – 1300)

**Cycling Road Race** – Wed 12th (0830 – 1445)

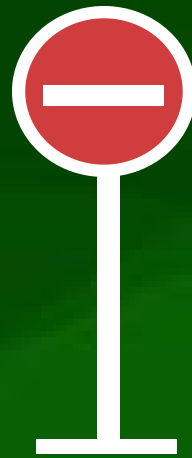
**Half Marathon, Cycling Criterium and Triathlon Relay** – Fri 14th 0500 – 2000 – Town Seafront closed

Planning multiple road closures requires careful coordination and communication to ensure the safety and convenience of participants, spectators, and the public.

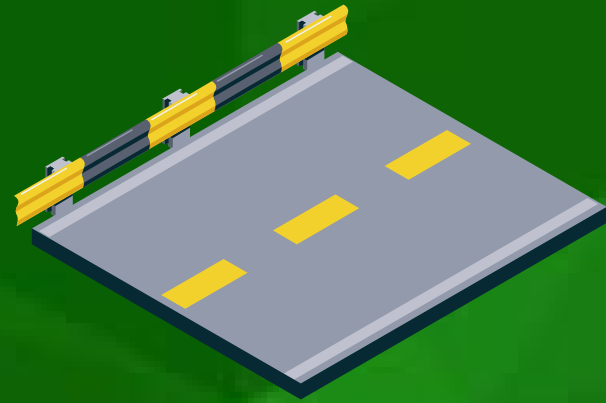
Remember that clear communication and early planning are essential to minimize disruption and ensure the safety and enjoyment of all participants and attendees. Collaborate closely with local authorities and stakeholders to ensure a smooth execution of road closures for sports events.

1. Event Planning and Permitting:
2. Traffic Impact Assessment:
3. Collaboration and Communication:
4. Detailed Closure Plan:
5. Traffic Control Measures:
6. Alternative Transportation Options:
7. Emergency Services Access:
8. Parking:
9. Feedback Mechanisms:
10. Post-Event Evaluation:
11. Adaptability and Contingency Planning:

# 501



501 road signs were placed out in relation to the Island Games for such things as road closures, advanced warning, bus stop suspensions, temporary bus stop signs and speed limit restrictions.



# 127

127 signs were placed out to suspend parking spaces



# 1600

1600 barriers were used to mark out the road events



# Education & Engagement

## **Education Programme**

Special interactive Island Games assemblies were held in all of the local primary schools to teach pupils about the competing sports and the location and culture of the other islands. A series of projects and programmes were also run to ensure that every child and young person has the chance to get excited by the Games and feel part of it.

## **Engaging Young People**

The Health Improvement Commission was fully committed to making the Island Games a family friendly games which was a positive, healthy experience. The Commission undertook a range of initiatives that covered three of its workstreams – Eat Well, Be Active and Substance Use.

## **Preparing for The Island Games:**

Eleven assemblies were delivered at 10 primary Schools in the run-up to the Island Games to remind pupils of the importance of leading healthy lives. 3000 pupils from reception to year 6 attended the assemblies.

Thirteen inspirational athletes who were involved in the 2023 Island Games told their personal stories and shared the message that leading healthy lives is key to success. The athletes compete across four sports cycling, swimming football and athletics and share a range of experiences.

Fourteen fan zones were organised for events throughout the week. Eleven schools attended the Fan zones with 2000 pupils from reception to year 6 enjoying the experience.



# Meet Jet the Puffin

Jet the puffin has been named and was unveiled as the official mascot for Guernsey's hosting of the NatWest International Island Games. The island's children voted for the name Jet, short for Jethou, after the seabird went on a road trip of primary schools.

The Bailiwick has a long association with puffins, with colonies that return every year to Jethou, Herm, and Burhou. Our puffin Jet loves sport and parties and was very busy in the run-up to the Games and during the week itself. Jet did not make it onto a podium but was happy to give any sport a go.

# Communications

Our communications plan started straight after the Gibraltar Games in 2019 with the launch of our website.

A combination of communication tools was used including:

- Website – our main online communication tool
- Information videos
- Social posts and campaigns
- Local media engagement
- Printed leaflets and letters
- Newsletters for sponsors, member islands and volunteers
- Face-to-face updates and presentations for volunteers, sponsors and sports

An extensive signage plan was put in place for venues with over 1000 items being produced. This included directional signage, venue signage, sponsors banners and road closure information.

The original 2021 logo was designed locally. This was then amended to 2023 after the postponement. The logo was designed to represent a number of sports – the 2 can be seen as a runner on the blocks (or as a swimmer preparing to dive), the 0 as a target and the 3 represents a cyclist.



## Website

Guernsey2023.gg was our main source of information for everything to do with the Games





# Social Media

**Social media was an important part of the communications strategy. The main channels used by Guernsey2023 were:**



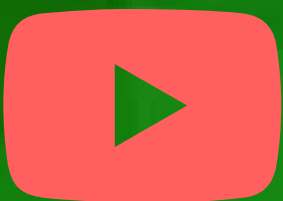
Facebook: 5,483 / Reach: 187,769



Instagram: 2,919 / Reach: 18,934



Twitter: 1,721



YouTube 300,000 views



## **OPENING CEREMONY**

The Opening Ceremony was held on Saturday 8 July along the St Peter Port seafront. The event was publicised extensively in the run-up to the Games and it is estimated that up to 12,000 people attended.

The format for the Guernsey 2023 Ceremony varied from previous games. Traditionally, the teams from the member islands would assemble and then march in procession to a location where the ceremonial elements would take place. This would then be followed by some sort of entertainment (previous Islands have had choral and dance performances, drummers and jousting). Guernsey has traditionally held large scale processions along the Town seafront. This had not happened for several years, so we knew that the Guernsey public would get behind this.

## **WATER FEATURE**

As part of the opening, a water ceremony must be included as per the IIGA guidelines. At previous Games, the scale of this has varied. For the Guernsey water feature, a local architect approached the organising committee about looking at any projects associated with the Games and came up with the idea of a water wheel. After several meetings with the Events Director, it was decided to base this on the design of the medals.

Full Ceremony and Events Report, see appendix

# Technology

The Primary Roles of the IT Director were to provide the Results service for the event and facilitate and support all areas of the event from an IT perspective. They can be summarized as follows:

- Results Service
- Connectivity at all venues
- Collaborative working – Office 365
- Digital Signage
- Live Streaming
- Live elements

A key requirement was to appoint a Technology Partner. We went out to tender for a partner and they were awarded Major Sponsor recognition in view of the value of the contribution they were making towards the event.

## **EXIS**

The EXIS database was the single point of truth for all Results and administrative aspects of the Games and it has been refined and enhanced over several years. Guernsey selected Exits in 2003 and implemented a number of enhancements which helped to its success. At the end of 2003, Guernsey's recommendation was for it to be used for all Island Games events and this has been the case.



# Statistics



## Exis

The EXIS results site had approximately 2.5 million hits during the week.

## 4G Data

4G Data usage increased by 20%



2Tb

Over 2Tb of WiFi data was used at the venues by 8,000 people



## Sim Cards

Over 2500 Sims were issued



## Medal Table

Island	Gold	Silver	Bronze	Total
 Guernsey	54	49	42	145
 Jersey	41	41	44	126
 Isle of Man	20	16	27	63
 Faroe Islands	17	21	26	64
 Isle of Wight	15	15	8	38
 Gotland	11	5	8	24
 Saaremaa	10	8	3	21
 Menorca	7	8	4	19
 Ynys Môn	6	7	5	18
 Cayman Islands	5	4	9	18
 Åland	4	4	6	14
 Gibraltar	3	3	10	16
 Bermuda	2	2	6	10
 Greenland	2	1	3	6
 Falkland Islands	1	2	1	4
 Gozo	1	2	1	4
 Western Isles	0	4	1	5




















	Island	Gold	Silver	Bronze	Total
	Shetland Islands	0	3	4	7
	Hitra	0	1	5	6
	Orkney	0	1	1	2
	Sark	0	1	0	1
	Alderney	0	0	0	0
	Froya	0	0	0	0
	St Helena	0	0	0	0



## Games Records

### Games Records

#### Viewing 19 Event Records

Event	Record	Holder	Island	Year
1,500m Women	4:20.42	 Rachael Franklin	IOM	2023
100m Women	11.86	 Sara Wiss	ALA	2023
4 x 400m Relay Men	3:11.95	 Guernsey	GUE	2023
4 x 400m Relay Women	3:49.66	 Guernsey	GUE	2023
400m Hurdles Men	49.83	 Alastair Chalmers	GUE	2023
400m Men	46.02	 Jónas Gunnleivsson Isaksen	FAR	2023
5,000m Men	14:11.85	 Osian Perrin	YSM	2023
5,000m Women	16:05.80	 Rachael Franklin	IOM	2023
Discus Men	58.33	 Nicholas Percy	IOW	2023
Discus Women	49.34	 Shadine Duquemin	JER	2023
Air Pistol Men Individual	574	 Morgan Johansson Cropper	GOT	2023
Women's 100m Backstroke	1:01:07	 Elisabeth Erlendsdóttir	FAR	2023
Women's 4 x 100m Medley Relay	4:14.30	 Guernsey - Tatiana Tostevin, Laura Le Cras, Orla Rabey & Ailish Rabey	GUE	2023
Women's 4 x 50m Freestyle Relay	1:44:92	 Guernsey - Le Cras, Jones, Tostevin & O.Rabey	GUE	2023
Women's 4 x 50m Medley Relay	1:54.11	 Guernsey - Tatiana Tostevin, Laura Le Cras, Orla Rabey & Hannah Jones	GUE	2023
Women's 400m Freestyle	4:15:78	 Kyra Rabess	CAY	2023
Women's 50m Backstroke	28.59	 Tatiana Tostevin	GUE	2023
Women's 50m Backstroke	28.49	 Elisabeth Erlendsdóttir	FAR	2023
Women's 800m Freestyle	8:46.33	 Kyra Rabess	CAY	2023

# Live Streaming

We initially called it live streaming but live streaming is not a feasible solution for some sports and venues, unless you have an unlimited budget. We therefore tried to have a Live element for almost all the sports. The exceptions were Archery and Golf. The majority of sports had a live online element. This varied between a simple feed from the cycling timing system up to a broadcast-standard live stream with multiple cameras, overlay graphics and commentary for swimming.

## Statistics

There were approximately 300,000 views of live streaming, live timing and tracking. This was watched by 51,500 unique viewers. Over 30,000 hours of YouTube live streaming has been watched (not including swimming).



# Logistics and Transport

## MAIN DIRECTORATE TASKS:

- **FF&E**
- **Transport**
- **Arrivals and Departures**
- **Firearms**
- **Freight and outsize baggage**
- **Warehousing**
- **Security**
- **Active Travel**
- **Events Logistics planning**

Many months of meetings and pre-planning were required with all stakeholders, starting from the full 2 years out. Ports of Guernsey were extremely helpful and co-operative as were the Traffic and Highways Department, Guernsey Police, Border Force and States of Guernsey, amongst many others.

Understanding the challenges for the Transport Partners in particular and having time to find solutions is key, as is continual open dialogue and an ability to pre-empt potential issues then adapt and react when required.

Guernsey Post Office assisted greatly with the provision of vehicles and Volunteer Drivers for the baggage movements.

The main provider of Marquees and Equipment during Games Week excelled throughout their engagement, which took a full 3 weeks of immense manpower and constant supply, multiple time sensitive movements, maintenance, responses and lots of rigging and de-rigging, all undertaken professionally and without hitch.



# Transport

Adequate and timely Transport provision is key but, as is well recognised by each Host Island, is not without its challenges when such large numbers and focused timings are in play.

Guernsey engaged with a local private coach provider, Island Coachways as the Games main delivery Partner, supported by the Government's agreement to provide free transport on the public routes alongside vehicular assistance from the Third Sector and others.

## TASKS OVERVIEW:

- Arrivals
- Baggage transfers
- Training Sessions
- Opening Ceremony & returns
- Bus shuttle loops
- Alternative provision – Free Bus Service
- Bespoke morning collections from Accommodation to Venues
- Bespoke Team transfers for Football & Basketball
- Mid-week changes of accommodation /baggage movements
- Late Sports finishes
- Closing Ceremony
- After Party
- Departures
- Sports Socials were passed over to the Sport to arrange transport directly as this does not sit within the remit of delivery. Late finishes also caused concern for the Driver shifts who were required to re-start work in the early morning. Other local providers and taxis were utilised instead.

For full report please go to [Appendix 7](#)

# Medical

It was agreed to set up a Polyclinic at the Beau Sejour Leisure Centre as this was a central location, would be easily identifiable and some of the sports were taking place there anyway. It was also where the GamesOffice was located and had easy access to Town and many of the other sportsvenues. We looked at the best skill mix to staff the Centre and felt that we should have the following:

Doctors

Nurses

Physiotherapists

Osteopaths

Sports therapists

Massage therapists

Administration staff

Medical team assistants

## **Medical Services at the Sports Venues:**

All sports had been risk assessed and resources were allocated appropriately. We also had help and support from the University of Central Lancashire (UCLan), so we allocated them in teams to venues and sports where we perceived there would be the greatest demand. This helped us be as efficient as possible in getting athletes fit again to be able to carry on competing, and also to reduce the risk of overloading the A&E Department. The allocation of resources had also been discussed at the Monthly Sports Co-ordinators meetings and (for example) we had agreed to have a presence at the Athletics venue at all times, including all the cycling events. St John Ambulance Voluntary were also at many of the venues, partly to look after the spectators and partly the athletes.

For full report please go to [Appendix 7](#)



# Volunteers

Over 1300 Games Makers played a role in delivering these Games, and it goes without saying that without our dedicated Volunteers these Games simply would not have happened.

## **Volunteer Recruitment**

A key objective to not discriminate amongst volunteers based on their role but instead to create unity and a joint experience as “island Games” volunteers. This was achieved by providing the same:

- registration and vetting process
- training events
- uniform design and colour

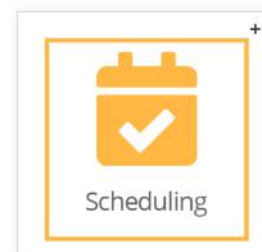
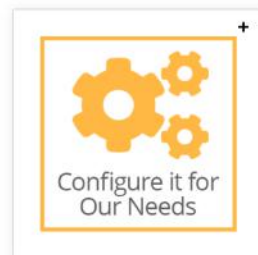
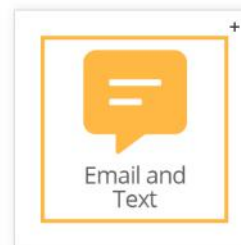
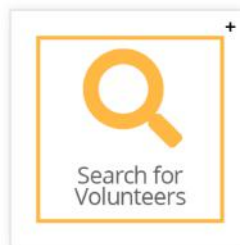
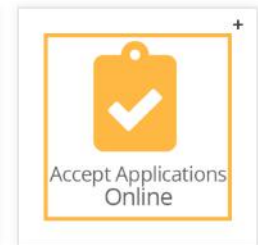
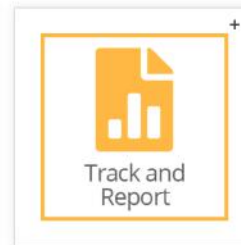
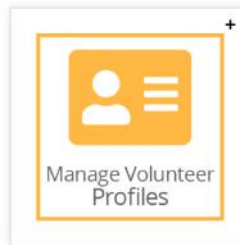


# Recruitment

Our first task was to procure a Volunteer Management System that encompassed all aspects of the project from recruitment, to role allocation, to Games Time, Training Modules, Reward and Recognition, and Rostering.

After a tender process Better Impact was selected. This system allowed volunteers to self register, and manage their availability. All via the web or a dedicated App.

It also allowed us to produce reports, and securely store all the Volunteers data.





# 91%

How would you rate your overall experience as a volunteer at Guernsey 2023



# 87%

Did you feel that you were adequately trained and supported in the role you undertook



# 86%

How would you rate the **suitability** of the volunteer kit you were provided with for the **role(s) you undertook:**

# Finance

Full Report to follow

It should be noted that the Financial Directors role, continues well past the end of the Games. It is presently anticipated that the LBG will cease trading in March 2024, when full audited accounts will be available.



**2,082**

competing athletes

24 islands 14 sports 25 venues



**1,400**

medals awarded

**1,000**

road barriers used during events



## Opening ceremony



**10,000**

hand flags

**3,000**

pieces of free fruit

**17**

entertainment acts (all local)

## Youth engagement

**33** school assemblies

**14** school fanzones at events



## Communications

**20,885** letters & leaflets distributed - all printed locally

**3 million** hits on the website [www.guernsey2023.gg](http://www.guernsey2023.gg)

**300,000** live update views

**1,496** images uploaded by our volunteer photography team



## Merchandise

**11,000** items of merchandise sold - printed locally



## Signage

**986** signs produced on-Island



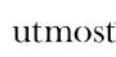
## Volunteers

**1,330**

- Sports coordinators
- Marshals
- Catering support
- Support staff & info team
- Transport team
- Communications team
- Medals & ceremonies
- ...and many more



### OUR SPONSORS





# Conclusion

## What. A. Week.

Islanders flocked in their thousands to the sea front on the 8<sup>th</sup> July to celebrate the opening ceremony of the 2023 Natwest Island Games, but we couldn't imagine what would follow in terms of support, atmosphere and the incredible buzz around our Island.

The Guernsey Island Games were so much more than a sporting competition...and the Games tagline of "Inspiring Islanders" has never been more apt.







# INSPIRING ISLANDERS

Guernsey



NatWest International  
Island Games XIX